

**Appropriations Committee
Transportation Subcommittee Work Session
March 4, 2025**

1. Staffing update including vacancies by fund.

Fund	SID	Fund Description	Full/PT	Filled	Vacant	Authorized and/or Funded
12001	10010	Special Transportation Fund	Full	540	51	591
12001	10010	Special Transportation Fund	Part	140	45	185
12075	10010	Cannabis Fund	Full	7		7

2. For annualizing the cost of existing wage increases, is this based on full DMV headcount or something else (how was this calculated)?

The adjustment was calculated based on filled positions and payroll estimates were based on actual payrolls. These adjustments do not include increases for vacant positions.

3. Regarding the Personal Services reduction – what does this equate to in terms of vacancies? What is the assumed vacancy rate for DMV in the biennium.

The agency has seen turnover from higher paid staff to staff at the bottom of the pay range. This turnover has reduced the overall payroll cost for the agency. The agency will be able to fill all necessary positions to ensure it meets the statutory obligations. The agency can continue to fill positions and manage the budget through the normal turnover and subsequent recruitment of positions without the need to hold vacancies.

4. An accounting, status update, and plan for DMV Modernization spending, including:

- a. Prior year expenditures (including ARPA and Carry Forwards) on a project level (e.g., subscription/licensing fees, digitizing a specific process, etc.).

The agency undertook projects to enhance online appointment scheduling and Adjudications (Per se) hearings.

- b. Planned spending for the \$3M in FY 26/27. The mobile licensing project has been specific but please specify the remaining amounts.

In addition to the mobile licensing project, the agency is required to become Windows 11 compliant which calls for a complete overhaul of physical devices at all DMV and partner locations.

c. Overall plan/strategy for ongoing modernization.

DMV continues to review its service delivery and systems for opportunities to streamline the customer experience and/or reduce operational costs. This includes major shifts in technology to a more modern code base.

5. Provide additional specifics on spending increases for Other Expenses and Equipment in both years.

Increased funding (\$21k) was proposed in Other Expenses (OE) relative to the shift of the Driver Training Program back to DMV from Aging & Disability Services. Additional funding was allocated to the agency (\$100k in FY26 & \$800k in FY27) relative to a potential new lease in replacement of the current Wethersfield location. \$200k was proposed in the equipment line item for each year of the biennium relative to Windows 11 upgrades.

6. Status of mobile payment options (such as Apple pay).

The agency is actively collaborating with partners at DAS-BITS & OPM to establish statewide best practices for payment options. For the DMV, implementation of payment options such as Apple Pay will need to be done in conjunction with the Windows 11 upgrade to maintain certification with the license credential vendor as well as ensure best practices for Payment Card Industry compliance.